



JOTHIMURUGAN T

MBA (Health Service Management)

PROFESSIONAL GOALS

To obtain a challenging opportunity where I can fully utilize my skills for the success of the organisation.

EDUCATIONAL QUALIFICATION

Degree	Year Of Pass Out	College/School	Score
CPHQ	pursuing	Ragava International Statistical Institute	pursuing
MBA - (Health & Service Management)	2021	Vadamalayan Institute Of Paramedical Sciences, Madurai	76%
B.Com (Corporate Secretaryship)	2018	Sourashtra College, Madurai	62%
12 th Std	2015	Managayarkarasi Higher Secondary School, Madurai	67 %
10 th Std	2013	Managayarkarasi Higher Secondary School, Madurai	84 %

EXPERIENCE

S.No	Company name	Designation	Duration
1	Asian Hospital, Jharkhand	Senior Quality Executive	Dec 2024 – till date
2	Ragava International Statistical Institute	Coordinator (Part-Time)	Jan 2023- till date
3	Prashanth Hospitals, Chennai	Senior Quality Executive	Jan 2022- Dec 2024
3	Hello Doctor Public Communication, Madurai	Public Relationship Officer	Aug 2021- Dec 2021
4	Sri Balaji Action Medical Institute, Delhi	Internship	Apr 2021-Jun 2021


TECHNICAL QUALIFICATION

- Computer proficiency and familiarity with database management programs and commonly used packages like MS Word, Excel, MINITAB, Power BI, and PowerPoint.

GET IN TOUCH!






 Dhanbad,
Jharkhand

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CORE COMPETENCIES

-  Flexibility and adaptability towards work
-  Punctuality
-  Time Management
-  Leadership
-  Team building

SKILLS

- ▮ Creativity
- ▮ Communication
- ▮ Problem Managing
- ▮ Multi-tasking

ACHIEVEMENTS

- Got 1st prize in advertisement & got the Young Union of Victorious Administrators certificate held on 13 March 2020 from Madurai Kamaraj University.
- Got 3rd prize in MARCOMM & Got Samrajaiam National level management meet certificate from Alagappa University, Karaikudi.

PROJECTS

- MBA Main Project: “Study on challenges of health care workers during Covid pandemic from the Multispecialty hospital”. This project mainly focuses on covid-19 the pandemic and how it has affected the healthcare workers (level of stress attitudes and behavior on clinical and non-clinical staff)
- MBA Intern Project: “A study on measuring the quality of care & completeness inpatient medical records. This project mainly focuses on how to improve the quality of care & completeness of patient medical records.

CERTIFICATES

- Programme on Implementation of NABH 5th edition standards for hospitals- from NABH (Certificate number: H-3D-2022-62-13344)
- Certification course in Medical Law from CAHO
- Certification course on Migration from NABH 5th edition to 6th edition from CAHO
- Participated in the 7th International Conference of Consortium of Accredited Healthcare Organizations (CAHOCON) 2023 in Hyderabad, Telangana, India.
- Certification course in internal audit training on NABH from GHIM, Delhi
- Diploma Course on Taxation & payroll management from Sun infotech.
- Diploma Course on Accounting & computerized accounting from Sun infotech.

KEY RESPONSIBILITY AREAS

- Solely managing the Quality Department and serving as the primary lead for the NABH 6th Edition full accreditation process.
- Successfully completed the accreditation application and currently leading hospital-wide preparations for the upcoming NABH assessment.
- Instituted systematic quality protocols, ensuring compliance with national standards and fostering a culture of continuous improvement
- A member of the quality team has successfully led the reaccreditation process of NABH 5th edition.

LANGUAGES KNOWN

- Tamil (To read, write & speak)
- English (To read, write & speak)

PERSONAL DETAILS

Father's Name: Thillaivanam TK
Mother's Name: Dhanalakshmi T
Date Of Birth: 26-01-1998
Age: 27
Gender: Male
Marital Status: Single
Mother Tongue: Tamil

REFERENCE

Dr. Rohitha
Quality Manager,
Prashanth Hospitals, Velachery
Chennai
Contact: +91 7358161625

Prof. Dr. Jeyarajsekhar T
Principle, college of hospital
administration
DR SMCSI Medical College
Thiruvananthapuram
Contact: +91 8940979078

- Assisted in evaluating and preparing Standard Operating Procedures as a team within the department.
- Collection and analysis of Quality Indicators throughout the hospital and implementing measures to rectify non-compliances identified.
- Segregation of Incident Reports according to severity rating and root cause analysis to ensure that corrective and preventive action is taken effectively and efficiently.
- Facilitated staff engagement and safety programs to enhance workplace cohesion and mitigate risks, contributing to a culture of safety and productivity. Implemented strategies to promote staff involvement and compliance with safety protocols, resulting in improved organisational performance
- Performing monthly facility and safety rounds along with risk assessments.
- Coordinating with various departmental HODs for the initiation and completion of clinical audits.
- Assisted in formulating an Emergency Response Plan for Safety Data Sheet to provide National Fire Protection Association classification codes and standards intended to minimise the possibility and effects of fire and other risks
- Assisted in analysing patient case records in order to ensure the implementation of all aspects of NABH protocols and policies.
- Assisting in conducting mock drills to train and ensure that staffs are aware of emergency codes and have the required knowledge of the same.
- Performing Data validation for the various data collected across the hospital to check its accuracy and various other aspects.
- Training is imparted to all hospital employees on quality and safety topics.
- Assisting and coordinating with the organization (Prashanth Hospitals) for the surveillance audit of the NABH Full level quality audit process.
- Continuous monitoring and documentation for the orderly functioning and continuous quality improvement of the organization.

DECLARATION

I hereby solemnly declare that all the details are true to my knowledge and I bear the responsibilities for the same.

Place: Jharkhand, India

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